



Introducing PaperCut Multiverse

For customers: An introduction to our remote service platform for PaperCut Resellers

At PaperCut, we are driven to do all we can to ensure you have the best printing experience possible. For that reason, we've launched a new cloud-based platform, PaperCut Multiverse, that enables your PaperCut Reseller or Authorized Solution Center (ASC) to remotely support and manage your PaperCut environment.



You can enable your PaperCut Reseller or ASC to provide different levels of service, ranging from remote monitoring of the health and usage of your PaperCut environment, through to remote management of your PaperCut MF/NG Application Server and related hardware devices.

Naturally we recognise that a remote management platform requires a diligent approach to security and great respect for privacy. Read on to find out how we're looking out for you in these areas!

We're putting you in control...

You have full control of your service provider's remote access to your print infrastructure. When you install the Connector software on your App Server, you'll be able to configure access levels, from denying all access through to full remote administration.

Handling your data with care

In order to protect your data privacy, we've taken care to collect only what we need to provide the PaperCut Multiverse service. You can find full transparency on what we collect and where we store it - Just ask your PaperCut Reseller or ASC for the document **PaperCut Multiverse - Protecting your data & privacy**.

Secure at every level

We've taken steps to harden the security of every component of the PaperCut Multiverse architecture and to ensure all data transmission is encrypted. We can also provide guidance on how to secure your environment even further - Both in terms of PaperCut Multiverse itself, and your printing environment in general.

To dig deeper, ask your PaperCut Reseller or ASC for the document **PaperCut Multiverse - Security and data privacy deep dive**. You can check out PaperCut's security whitepaper [here](#).

Additional Information

For more information, contact your PaperCut Reseller or Authorized Solution Center.